



## Warranty

Furniture supplied by Knightsbridge Furniture is guaranteed for 10 years against all manufacturing faults from the date of purchase against faulty materials or workmanship.

During this period products will be repaired or have parts replaced free of charge, provided that:

The product is returned to Knightsbridge Furniture with evidence of the purchase date in accordance with the claim's procedure outlined below.

The product has been purchased by the user and not used for hire purposes.

Repairs have not been made or attempted other than by our service staff.

The above Guarantee does not apply to the following products or components:

- Recliner mechanisms (manual and electric)
- Fabrics (see below)
- Mattresses (spring interior)
- Bean bags (polystyrene filling)

These products or components are guaranteed for 2 years from the date of purchase against faulty parts or workmanship subject to the same exclusions set out above.

Products which are not part of the Knightsbridge Furniture range (e.g. sourced on behalf of a customer from a third party) are guaranteed for 1 year from date of purchase against faulty parts or workmanship subject to the same exclusions set out above.

### Fabrics:

- This guarantee will not apply to fabrics that have not been properly cared for or that have been damaged because of accidents, soiling, fading or colour transmission from clothing (e.g. jeans)
- Improper cleaning will invalidate this guarantee
- This guarantee does not apply to fabrics showing signs of solvolysis (hardening or cracking) or stickiness on vinyl (faux leather). Fabric manufacturers claim that these effects are usually the result of improper cleaning methods. Knightsbridge Furniture are bound by the fabric manufacturer's limitations in this regard and are not responsible for fabrics showing these effects



Furniture Clinic

As part of our After Sales support, we offer a repair, re-upholstery and full renovation service for Knightsbridge manufactured seating. This is a lifetime service provided through a dedicated in-house department.

We will collect the chairs (to assess the repair for viability), disassemble them, sand, re-assemble, re-polish and replace suspension, foams and fittings as necessary, recover and return to you chairs indistinguishable from new. If the repair is a fabric only project or a relatively simple exercise, costs will be lower than a full refurbishment.

Repairs are generally undertaken within 10 days of the product being returned. This may change due to lead times with certain fabrics.

Quotations can be provided and our original warranty is retained.